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Air Conditioning Contractors of America Greater New York Chapter 229 South Street, Oyster Bay, NY 11771

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Greater New York Contractors' NFCVVS



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October 2008

President's Message

F A L L HAS AR-RIVED, and our business focus becomes a balance of reviewing the events of the busy summer season and planning ahead for



Ron Nathan

2009. As the calendar year winds down, an evaluation of previous goals set by your company is an invaluable learning tool. Next year's objectives may include new techniques to reach your goals. Our September and October meetings could offer you assistance in cutting fuel costs and increasing your company's productivity.

Turn to President's Message on page 3

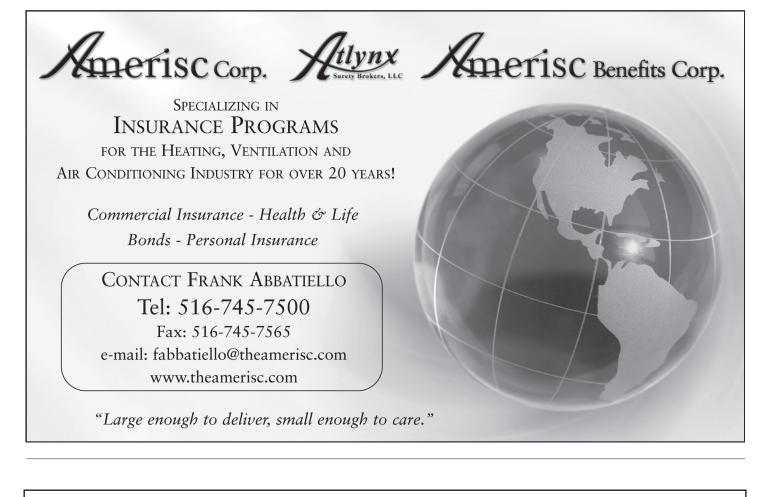
You Are Invited To Our OCTOBER MEETING

At press time, the program for the October meeting had not yet been finalized. Members will be notified of the topic by email. Please reserve your place online at www.accany.org. Don't forget! Dinner is included in your membership. Don't waste it!

THURSDAY, October 2, 2008 at the LaGuardia Marriott

Cocktails — 5:30 pm; Dinner — 6:30 pm Followed Immediately by the program Let us know ONLINE you are coming: www.accany.org

ACCA, a federation of 60 state and local affiliated organizations, is the leading trade association representing the business, educational, and policy interests of the nation's heating, air conditioning, ventilation and refrigeration contractors. ACCA represents over 9,000 small businesses nationwide through its federation of affiliates.





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Join us and get the competitive advantage to move your company into the 2008 HVAC season!

PRESIDENT'S MESSAGE Continued from page 1

The September ACCA meeting included a presentation by Associate Member Dan Brothers of Enterprise Fleet Services designed to introduce several plans of action to help contractors reduce the effect of rising fuel costs on their businesses. Local Enterprise account teams offer products and services to assist with vehicle acquisition, maintenance, fuel management, financing and insurance. Contractors can also use Enterprise's internet reporting tools to help with overall fleet management.

Adam Ross of Vehicle Tracking Solutions presented us with information on the benefits of GPS tracking for your business fleet. Fully customized reporting of vehicle speeds, routes, stops, odometer readings and other services can be generated instantly or e-mailed to your office on a daily, weekly or monthly basis. GPS Tracking can save your business thousands of dollars monthly in fuel costs.

John Meyer of Wright Express delivered helpful details on the convenience, control, security and savings offered by his company's fleet card program. This card is accepted at over 90 percent of United States fueling locations, and with the convenient security of authorization controls, purchase alerts, and online pricing tools, your company can save on fuel costs and track vehicle efficiency.

Our October ACCA meeting will include a presentation by Associate Member Jim Bowes of American Universal Supply, Inc. He will be speaking about the NCP (National Comfort Products) line of through-the-wall heating and cooling units. American Universal Supply is located in Hicksville, and has been successfully distributing residential and commercial HVAC equipment and related parts, accessories and climate control systems since 2003. American Universal also offers design and sales of energy conservation control systems and custom panels through its energy management division, Universal Energy Products.

The Greater NY Chapter of ACCA will be offering Phone Genie Training on October 29 from 8:00am to 12 noon at the Keyspan/National Grid Facility in Hicksville. Susan Brown will be the facilitator for this classroom workshop which will

Continued on page 4

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technical advice. Accordingly, the Association cannot warrant the accuracy of the information contained in this newsletter and disclaims any and all liability which may result from publication of or reliance on the information provided herein. If legal advice or other expert assistance or advice is required, the services of a competent, professional person should be sought.

Editor's Notes By Anthony N. Carbone

We are now into the home stretch of the Presidential Election process with the Democratic and Republican National Conventions behind us. Both candidates are energized trying to identify with the middle class who have been pummeled by rising costs such as gasoline and food prices, leaving little left for discretionary spending.

The next shoe to drop by local government, due to the recent round of inflation, will be property taxes. Countless people are finding less available dollars and Tom Suozzi (Supervisor of the Town of North Hempstead) announced he will be considering property tax increases and possible job layoffs. After a 26 year expansion of the economy, beginning from the Reagan administration, I think it is time to cut all the fat and bureaucracy from the governmental systems - local, state and federal. Let's go back to bare essentials and rid us of all the entitlements and frills. REDUCE TO RENEW!

The average consumers are no longer deciding about Carrier, Lennox, Trane or York, etc., variable speed or R410A. They are deciding if they really need two cars or should they spend money on what were once average day-to-day items. Even with oil prices falling to near \$100 per barrel, the aftershock and change of thinking has spurred a near standstill of the economy. Fannie Mae and Freddie Mac were just saved by the federal government to sure up the failing housing market. They said it would prevent a freefall in housing prices. You, the taxpayer, just stepped into the private sector of misappropriated loans and provided some reassurance... at the expected price of 2 TRILLION DOLLARS!

We in the heating and air conditioning business are still needed for indoor comfort conditions due to extremes in weather. The question is: To what magnitude? Are we being called in just to repair and replace, as needed, with little thought or available dollars to spend for planned replacement or expansion? The home equity market has dried up and home expansion projects have dwindled. Corporations are sliming their budgets and trimming their employees, leaving less revenues for capital expenditures...sounds somewhat bleak...but as we saw during the hot summer months, extreme weather

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55 CRAVEN STREET HUNTINGTON STATION, NEW YORK 11746-2143 (631) 547-1100 NYS (800) 794-3188 FAX (800) 926-TWIN does spur spending. We will wait out the fall and see if the nesting season of consumers kicks in at home. The heating start ups, at many companies, will begin shortly and, hopefully, will energize our industry.

If you missed out on September's presentation, presented by Dan Brothers of Fleet Enterprises, you missed out on some valuable cost saving advice. Combined with Vehicle Tracking Solutions and Wright Express Fuel Tracking and Management Services, the advice given to the attending members was certainly pertinent to all business owners. We want to extend our thanks to Dan Brothers. — *Anthony N. Carbone*

In Memoriam

Wales-Darby Founder, Richard Darby

Richard Darby, founder of Wales-Darby, Inc., died September 7th. Dick, as he was known, was born and raised in Richmond Hill, Queens and was a graduate of St. John's Prep and University.

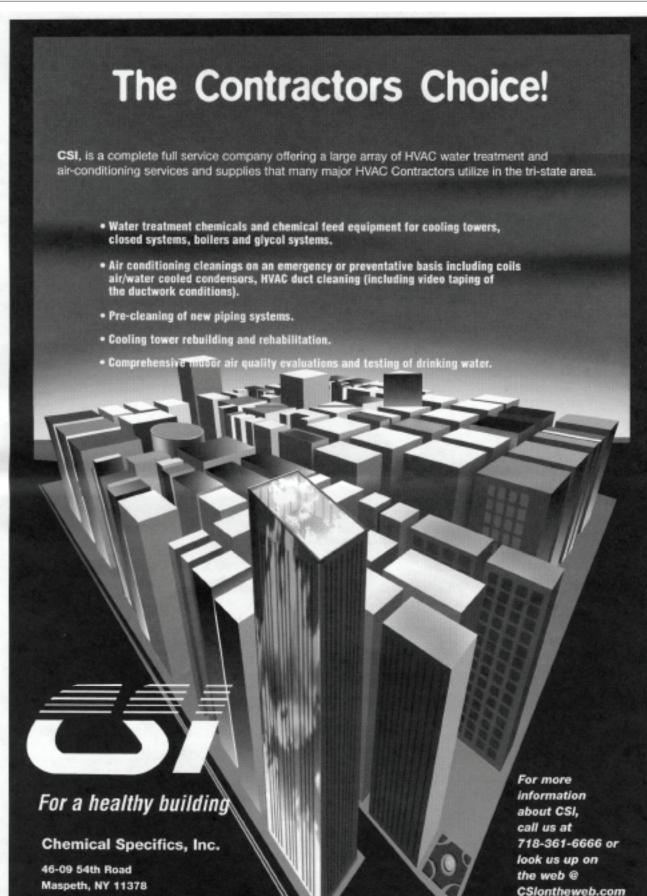
After service in the Navy during World War II, he worked as head of sales for several companies before starting Wales-Darby, Inc. in the early 70's. Wales-Darby today is one of the largest plumbing, heating and air conditioning manufacturer representative agencies in the Metropolitan area. Dick managed the business until he was 75, turning over the reins to his sons, Steve and Brian.

The family asks that donations be sent to the Visiting Nurse Service and Hospice of Suffolk, 505 Main Street, Northport, NY 11768. •

PRESIDENT'S MESSAGE Continued from page 3

include both training and assessment modules. Individualized pre- and post skill assessments, evaluations, reinforcement tools, personal productivity exercises, and customized action plans are only some of the topics which will be covered. Do you know the phrases and words you should never say to a customer? (No, not those!) The first impression of your business is often presented over the phone with prospective clients. Join us for Phone Genie Training and learn how powerful fine-tuned phone skills can be. The cost of this seminar is \$125 for members and \$175 for non-members. Breakfast will be included. Register online at www.accany.org.

Planning for the annual Holiday Party is underway! If you have any suggestions for this year's celebration, please feel free to contact me. We hope to see our biggest turnout ever for this event. More details will follow in our next newsletter. Enjoy the rest of the fall season. **— Ron Nathan**



ACCA 30th Annual Golf Outing



THANK YOU FOR YOUR CONTRIBUTIONS

Chemical Specifics, Inc. (Hats) Carrier Northeast (Bag Drop/Registration) Enterprise Fleet (Hole-in-One) The Amerisc Corp. (Pitch-Off) Airwell-Fedders Corp. (Pictures and a trip to Mexico!) Cascade Water Services (Beverage Cart Sponsor) Twinco Supply (Beverage Cart Sponsor) LIPA Trade Ally (Breakfast Sponsor) B&F/Johnstone (Lunch Sponsor) National Compressor Exchange (Dinner Co-Sponsor) Wallwork Group (Dinner Co-Sponsor) Abco Refrigeration Supply Corp. (Driving Range)

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People & The Workplace

By Alan B. Pearl,

Portnoy, Messinger, Pearl & Associates, Inc., Syosset, NY 516-921-3400, Fax 516-921-6774 e-mail: ABPearl@pmpHR. com, Website: www.pmpHR.com

Appeals Court Expands Potential Employer Liability Under ADA

If you thought you heard the story before, here is a new one. The Federal Appellate Court in Manhattan recently awarded damages to a plaintiff for a physical disability accommodation the employee never even requested, nor thought he needed. The court ruled that if an employer knows about an employee's disability, they must make steps to reasonably accommodate it-regardless if the employee fails to initiate a request for accommodation.

The Americans with Disabilities Act (ADA) is a wideranging law that prohibits discrimination based on disability. The ADA applies to employers who employ more than 15 full-time employees. A disability is defined as "a physical or mental impairment that substantially limits a major life activity." In an employment context, employers are, generally, prohibited from refusing to hire an applicant because of a disability, or failing to "reasonably" accommodate disabilities that do not prevent the employee from working.

Although the general rule is that it is that the employee must request an accommodation for a disability, the Second Circuit in Brady v. Wal-Mart Stores Inc. expanded situations in which an employer can be found liable for not accommodating an employee's disability. Now, an employer cannot use an employee's silence to protect itself. If an employer has any reason to know of an employee's disability, then the employer has an obligation to reasonably accommodate the employee.

In Brady, despite the fact that the plaintiff never discussed his physical disability before his termination, the court still found Wal-Mart to be liable because they reasonably knew about the plaintiff's disability, which was Cerebral Palsy. Witnesses testified in court that the plaintiff's Cerebral Palsy/disability was easily discernable to others. In fact, the reason for termination, i.e. moving at a slower pace and poor coordination, were symptoms of the disability. Ultimately, the plaintiff quit after the employer changed his department multiple times, without adhering to their internal 90-day probationary policy.

Although on appeal the court reduced the damages, Wal-Mart was still obligated to pay \$600,000.00 in compensatory damages and \$300,000.00 in punitive damages.

Employers looking to avoid an expensive lesson can learn



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from the defendant's mistake. Employers need to be aware that the "interactive process" approach requires employers with reasonable knowledge of an employee's disability to initiate accommodation discussions before termination. An employee's failure to raise an accommodation claim does not protect the employer from liability post termination.

Employers should consult both HR and legal counsel for advice in developing HR policies that will minimize liability, with regard to employees who may require accommodations under the ADA.

Election Season Update

Fax: 888-837-1345

Election Season is in full swing. After a very competitive presidential primary race on both sides, this autumn could bring

heated political debate to the workplace. Employers should tread carefully before encouraging or discouraging political debate inside the workplace. Below is a brief description of local state rules that expand employees' rights.

In <u>New York</u>, employers are prohibited from discriminating against employees on the basis of political activities conducted outside of working hours. This applies to activities that do not include the use of the employer's equipment or property. So long as the activity poses no material conflict of interest with the employer's proprietary or business interests, the employer cannot restrain an employee's political activities. For example, a manager could not adversely affect the

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Angelo Esposito





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People & The Workplace

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employment of an employee who, during outside work hours, attended a political rally or protest. NY employers must also give employees "sufficient time" to vote if polls are not open four consecutive hours outside the employee's regular shift. The employee must notify the employer of the need for time off at least two but not more than ten working days prior to the election, and the employer may specify whether the employee takes time off at the beginning or end of the shift. Employers must post a conspicuous notice of employee rights at least ten days before Election Day. The time off is paid for up to two hours.

<u>New Jersey</u> employers may not prohibit employees from voting. Employers are restrained from threatening any employee with loss or injury in order to induce the employee to vote or to restrain the employee from voting. An employer may not impede the free exercise of employee's voting rights. This includes coercing the employees into voting for or against any particular candidate, or penalizing an employee for voting in a certain way. An employer also may not threaten employees with signs posted 90 days before an election of a shut down in the event that a particular candidate wins the election, nor may they include direct or implied threats in wage envelopes aimed at influencing political opinions or actions of employees. NJ employers are not required to give employees time off to vote.

Connecticut employers may not discipline employees for exercising their free speech rights, so long as the employee's speech does not materially interfere with the employee's job performance or the working relationship between the employee and the employers. CT employers are also not required by statute to give employees time off from work to vote.

For a more in depth discussion of each state's legislation, and how it affects your HR policy, contact this office. As always, should this article raise any questions you can reach me at ABPearl@pmphr.com. •



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Understanding SmartWay® and Carbon Offset Programs

By Daniel B. Brothers, Enterprise FleetServices/New York

Businesses committed to replacing older, higher carbonproducing, gas guzzling full-size vehicles with more environmental friendly and fuel efficient vehicles have a lot of choices. Making the right decision is important, especially when it comes to understanding some of the new terminology and initiatives that are available. Two of these include SmartWay® Certified Vehicles and Carbon Offsets.

SmartWay® is a program of the U.S. Environmental Protection Agency (EPA), developed to promote "greener" options for all size vehicles. The program includes air pollution and greenhouse gas scores on a scale of 1-10 for a variety of vehicles, which can be found at <u>http://www.epa.gov/greenvehicles/all-rank-07.htm</u>.

To earn the SmartWay® designation, a vehicle must receive a rating of 6 or better on both scores and have a total score of at least 13, which is very good. Even better, vehicles that earn 9 or better on both scores receive the SmartWay® Elite designation, indicating the vehicle is one of the best environmental performers.

Carbon offset programs can be a little more difficult to understand. Basically, a carbon offset is a certificate representing a reduction of carbon dioxide (CO2) emissions, the principal cause of global warming. Calculations are based on the number of gallons of gas consumed using different coefficients for regular gasoline and diesel. While numbers from various sources may vary slightly, burning a gallon of regular gasoline emits 19.56 pounds of CO2 and diesel fuel emits 22.28 pounds per gallon, according to the U.S. Government Energy Information Administration (EIA) at http://www.eia.doe.gov/oiaf/1605/coefficients.html

There are hundreds of different types of carbon reduction projects. For example, a wind farm generates clean energy, which reduces carbon emissions from coal-burning power plants. In order to finance its operations, a wind farm can sell these reductions in the form of carbon offsets.

Every ton of carbon dioxide emissions reduced in a project results in the creation of one carbon offset. These offsets can

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27-01 BROOKLYN QUEENS EXPRESSWAY WEST WOODSIDE, NY 11377 then be sold by project developers to finance their projects.

Enterprise Fleet Management has made a major commitment to supporting carbon offset programs. For customers who choose to purchase a carbon offset, the company will match 25 percent of each offset's purchase price, with a \$3,500 maximum per customer per year. Enterprise estimates that each year the average fleet vehicle will log 20,000 miles and emit anywhere from 19,000 to 27,000 pounds of carbon dioxide (CO2).

Another option for businesses is to choose from the selection of new engine technologies, including FlexFuel vehicles or gas-electric hybrids. However, while FlexFuel vehicles, which run on E85 fuel (a blend of 85 percent ethanol and 15 percent gasoline) or biofuel can reduce greenhouse gas emissions by up to 20 percent, these fuels may not be widely available in all fleet service areas. In addition, costs for acquisition, maintenance and resale can differ compared with more traditional engine technologies.

Daniel B. Brothers is a Senior Account Executive for Enterprise Fleet Management and is a member of the Board of Directors of the Greater New York Chapter of ACCA. He can be reached at 718-458-7920 ex: 301.

Don't Forget!

Your membership includes dinner at our monthly meetings. Come and enjoy cocktails, dinner, an informative presentation and networking with your peers.

Register for all ACCA functions online at www.accany.com

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- Phrases and words you should never say to a customer!
- How working as a team affects your daily performance.

By the time the assessment and training is completed, your employees will have learned to "think outside the box". We will also cover Sales and Service. Learning how to handle obstacles, objections and other tough calls is a major part of our day to day job responsibilities, and we will fine tune these skills. Implementing time efficiency or time management skills for each individual will keep your employees on the highest productivity level possible through this training. Each participant is given a workbook for the class.

Date: Wednesday, October 29, 2008

Time: 8:00 am-12 noon

Location: Keyspan/National Grid Facility; Logistics Room

175 E. Old Country Rd., Hicksville, NY

Cost of seminar is: \$125 for members and \$175 for non-members, and includes breakfast Register Online at <u>www.accany.org</u> by September 28th



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SERVING THE GREATER NEW YORK AND METRO TRADING AREAS

Statement From Stuart S. Zisholtz, Esq. Holding Landlord Responsible For Improvements Ordered By Tenant

Over the last several months, we have been contacted by various contractors to file Mechanic's Liens on buildings where the tenant has vacated or recently filed for bankruptcy.

On each occasion attempts were made to hold the landlord responsible for the improvements performed by the tenant, even though the landlord did not have contact with anyone. Depending on the work performed, we refused to accept the claim and refused to file the lien.

The law is clear that a contractor, subcontractor and/or a supplier has the right to file a Mechanic's Lien on real property where it performed work or furnished materials. Thereafter, it can foreclose its Mechanic's Lien to try and collect the outstanding sum due.

The question, however, is, can you hold a landlord responsible for improvements done by a tenant where the landlord had nothing at all to do with the improvements?

In order to hold a landlord responsible where there is an intervening tenant, you must prove that the landlord consented

or requested the work to be done. Consent is vital to filing a Mechanic's Lien. In order to show consent, you must prove that the landlord was actively involved in the project. Mere acquiescence and benefit is not enough to establish liability on the landlord.

The landlord may review plans, approve the work, facilitate construction of the premises, etc. The more involved the landlord is in the project, the stronger your case is against the landlord. It becomes a factual issue as to the knowledge, consent and authorization provided by the landlord for the project.

In the long run, however, it is an uphill battle to compel a landlord to pay for improvements performed by a tenant where the landlord never obligated itself, by contract or other wise, to pay for the work performed.

Recently, a decision was rendered in the Supreme Court, New York County where a general contractor was foreclosing on a Mechanic's Lien seeking approximately \$2,500,000 against the landlord. In that action, the tenant filed for bankruptcy and vacated the premises. The only recourse the general contractor had was to seek payment from the landlord for the improvements.

The argument by the general contractor was that the landlord was gaining certain improvements to the premises and was being unjustly enriched. The landlord, however, argued that all of the responsibility for the improvement lies with the tenant and even though the tenant may be out of business, no liability exists on



behalf of the landlord. The court found that there were issues of fact as to the involvement of the landlord and whether the landlord is responsible for the improvements.

The key is that if you are performing work for a tenant, mere acquiescence by the landlord will not result in liability against the landlord. He must be actively involved in the project in order to be held accountable.

Never let your lien time run out.

For a free copy of a pamphlet pertaining to Mechanic's Liens and payment bond claims, feel free to contact me or the Association..

Stuart S. Zisholtz is a partner in the law firm of Zisholtz & Zisholtz, Mineola, New York, a general practice firm specializing in Construction Law and Mechanic's Liens. He is also a member of the Greater New York Chapter, ACCA. He can be reached at 516-741-2200. •



Letters to the Editor

Please fax your comments or experiences that you would like included in our monthly newsletter. Send it in, hand write if you like. We will print it and see what others think. Fax...516-829-5472.

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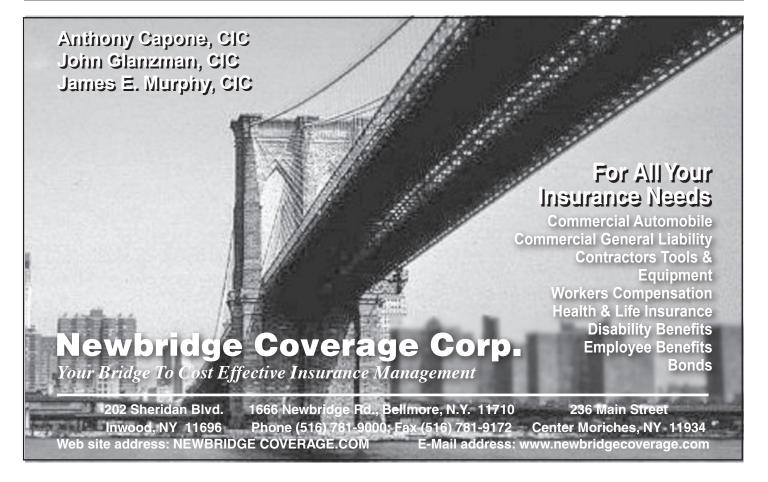
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